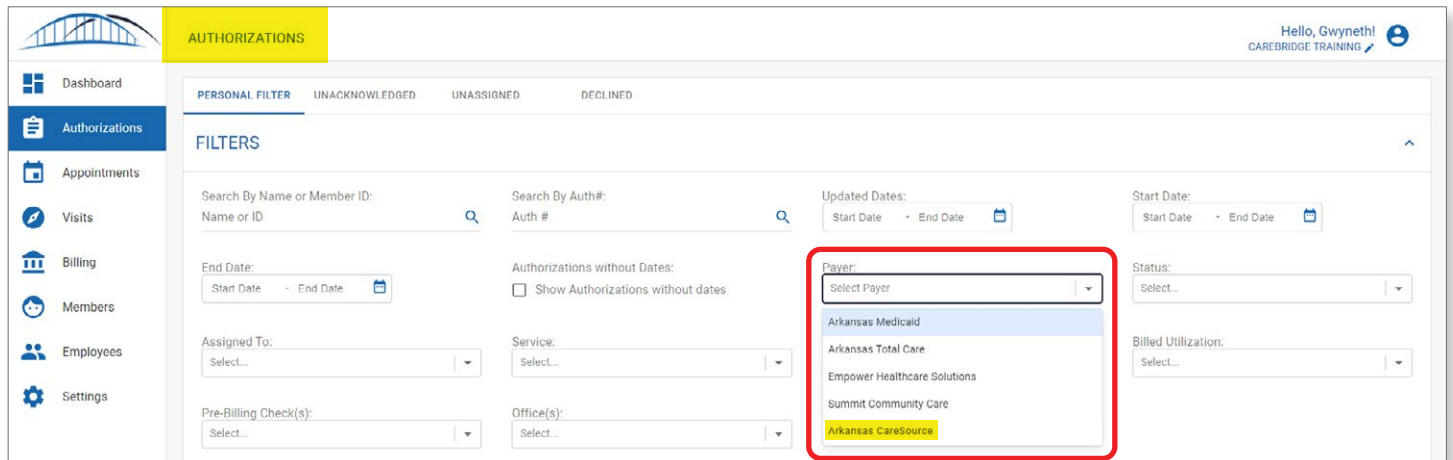


ARKANSAS EXISTING PROVIDERS - CARESOURCE/PASSE UPDATE



As we move closer to CareSource PASSE go-live on 1/1/2022, it's time to become familiar with utilizing the CareBridge EVV Solution to successfully manage your daily operations.

WHAT DOES THIS MEAN FOR YOU?



If you are already using the CareBridge EVV Solution in your partnership with Summit PASSE, the good news is that the CareBridge EVV technology you are currently using will function the same way as it does today. The only difference is that you may now see multiple payers in the Provider Portal (CareSource, Summit, and potentially other payers if you have elected to use the EVV+ functionality to manage additional payers).

HOW TO NAVIGATE MULTIPLE PAYERS IN THE PORTAL:

You will soon begin to see the member and authorization information that CareSource shares with us (the same way we currently share Summit information with you via the portal). This will allow you to begin to schedule appointments and complete visits against your CareSource authorized members, as you are currently doing with Summit authorized members.

WHERE CAN I FIND RESOURCES AND SUPPORT TOOLS?

If you need a refresher, we have a variety of training and support tools available 24/7 via our **Resource Library**. If you have any questions, please email CareBridge Technical Support Center at AREVV@carebridgehealth.com or call **1(844) 922-2584**. The CareBridge Support Center is available Monday-Friday from 7 AM to 5 PM Central Standard Time.

Payer is listed here.

- Arkansas Medicaid
- Arkansas Total Care
- Empower Healthcare Solutions
- Summit Community Care
- Arkansas CareSource

