

# Home and Community Based Services

Good morning,

The launch of Electronic Visit Verification (EVV) in Wyoming will be live in **two weeks!** The HCBS section has shared several communications regarding EVV, and here is the update as to what you should expect as we move into the go-live stage.

As a reminder, the *21st Century Cures Act* requires that all Home and Community Based Services (HCBS) provider organizations who offer the services listed below must utilize EVV to document those visits.

CCW Service Code	CCW Service Name	DD Service Code(s)	DD Service name
S5125	Personal Support	T1019	Personal Care
T1004	Home Health Aid	T2027(HA)	Child Habilitation (0-12, 13-17)
T1002	Skilled Nursing (RN)	S5135 (TT)	Companion (Individual, Grp)
T1003	Skilled Nursing (LPN)	T1005 (HQ)	Respite (Individual, Grp)
S5150	Respite (In-Home, CNA)	S5151 (HQ)	Respite Daily (Individual, Grp)
		T1002	Skilled Nursing

Claims that are not generated through the CareBridge EVV system will be denied causing payments to be delayed.

## **There are a few spots left to be first in line to use EVV?**

There are still a few openings for a select group of provider organizations to be the first in Wyoming to use CareBridge EVV. If you have a desire to lead and help others, we invite you to be an EVV Early Adopter. By joining this group, you receive focused attention from CareBridge's trainers and staff, and will be expected to provide extra feedback to help refine the EVV rollout for other Wyoming organizations. Additionally, this gives your organization the opportunity to be a pro at using EVV before the rest of the state! Please contact CareBridge today if you're interested in becoming an early adopter at [wyevv@carebridgehealth.com](mailto:wyevv@carebridgehealth.com).

## **What's**

CareBridge is hosting several virtual training sessions that you can attend, or you can view recorded training videos and other materials from their online resource library. The online library can be accessed anytime: <http://resources.carebridgehealth.com/evv>.

Training sessions will start December 15 and will run into January. Please visit the following link to secure your seat in the live sessions: <https://www.carebridgehealth.com/trainingwyevv>

## **Next?**

**Go Live on December 15**

The CareBridge EVV system will be available for use on December 15, 2021. We welcome you to begin using EVV for visits and claims as early as possible to get comfortable with the system before claims will be denied.

**It is important to note that provider organizations must begin utilizing EVV to document visits and submit claims by February 28, 2022, or claims will be denied.**

**Provider Organization Role**

WDH expects all HCBS provider organizations who offer the above listed services to utilize the CareBridge EVV system or, if an exception has been approved, actively work with CareBridge to successfully integrate with your organization's chosen EVV system.

In advance of the claims denial date, provider organization administrators should:

1. Attend training sessions.
2. Utilize CareBridge's online resource library.
3. Train your caregivers on how to use EVV to document visits

### **Scheduling Appointments**

WDH would like to remind provider organizations that EVV has the ability to schedule participant appointments which can benefit your business by helping you keep track of caregivers and ensure members are receiving the services they need at the time they need them. It is not required that you schedule appointments but is preferred for best practice and assurances that participants are being served as expected.

### **Have Questions?**

For additional information or to learn more, contact CareBridge by email or phone:

Website: <http://resources.carebridgehealth.com/evv>

Email: [wyevv@carebridgehealth.com](mailto:wyevv@carebridgehealth.com)

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