

# Electronic Visit Verification Announcement



## **ATTENTION HOME HEALTH PROVIDERS - IMMEDIATE ACTION REQUIRED!**

Electronic Visit Verification (EVV) will be made available for Home Health providers **December 18, 2023**. Home health providers will have the choice to use the State's free available EVV solution hosted by CareBridge, or use a chosen third-party EVV vendor as long it complies with the 21<sup>st</sup> Century Cares Act and can integrate successfully with the CareBridge EVV solution.

**Effective January 1, 2024 specific Home Health claims must use EVV.** Any Home Health claims where the Member has Medicare on the claim and no condition code associated with the claim will need to enter claims directly into BMS. All other Home Health claims will need to be generated by the CareBridge EVV solution (from completed EVV home health visits within CareBridge or through data aggregation from a 3<sup>rd</sup> party EVV solution). Claims will be denied if they are not entered in the correct system.

### **Home Health providers must complete the following tasks EVEN IF YOU ARE CURRENTLY USING EVV for services associated with the Comprehensive, Supports, or Community Choices Waiver Programs:**

- EVV Provider Set up and Access Form at:  
<https://app.smartsheet.com/b/form/15b6a697a83945bc857ad6c6a1100779>
- 3<sup>rd</sup> Party EVV Vendor Integration – *not required if you are using CareBridge as your EVV solution.*
  - If using a vendor other than Carebridge to submit EVV data, share the following link with your EVV Vendor and have them complete the Third-Party EVV Vendor Intake form at  
<https://app.smartsheet.com/b/form/bbc8297bf564436e9c997b29c29178bc>
- Training – Access the training calendar at:  
<https://www.carebridgehealth.com/trainingwyevv> and videos and resources on the CareBridge online resource library at  
<http://resourcelibrary.carebridgehealth.com/wyevv>

**Complete the above steps to alleviate the chance of payment delays and denied claims. Make sure your staff is trained on the EVV Home Health solution as soon as possible!**

For more information on CareBridge, EVV, and the 21st Century Cures Act or specific details Wyoming Home Health providers must stay current on, please visit CareBridge's website: <https://www.carebridgehealth.com/wyevv>



Wyoming Department of Health

Wyoming  
Department  
of Health

Update your subscriptions, modify your password or email address, or stop subscriptions at any time on your [Subscriber Preferences Page](#). You will need to use your email address to log in. If you have questions or problems with the subscription service, please visit [subscriberhelp.govdelivery.com](http://subscriberhelp.govdelivery.com).

This email was sent to [maggie.ward@carebridgehealth.com](mailto:maggie.ward@carebridgehealth.com) using GovDelivery Communications Cloud on behalf of: Wyoming Department of Health · 401 Hathaway Building · Cheyenne, WY 82002

