

Home and Community Based Services

Good morning,

We are getting closer to the launch of Electronic Visit Verification (EVV) in Wyoming! By now you've received numerous communications regarding EVV and we want to continue to provide ongoing updates as we close in on the live implementation of the solution.

As a reminder, the *21st Century Cures Act* requires that a federally-compliant EVV system is utilized to document visits and submit Medicaid claims to the Medicaid billing system for personal-care like home and community-based services (HCBS). The Wyoming Department of Health (WDH) and CareBridge are committed to helping all HCBS providers in the state embrace this change and become familiar with this new technology.

All Home and Community Based Services (HCBS) provider organizations who offer personal care services must utilize EVV to document those visits. Claims that are not generated through the CareBridge EVV system for submission will be denied by the Medicaid BMS system causing payments to be delayed. The deadline for required use is anticipated to be February 28, 2022.

EVV is required for the following service types/codes:

Community Choices Waiver

Code	Description
S5125	Personal Support Services
T1004	Home Health Aide
T1002	Skilled Nursing (RN)
T1003	Skilled Nursing (LPN)
S5150	Respite (In-Home, CNA)

Developmental Disabilities Waiver (Comp and Support)

Code	Description
T1019	Personal Care
T2027 HA	Child Habilitation 0-12
T2027	Child Habilitation 13-17
S5135	Companion Individual
S5135 TT	Companion (Group up to 3)
T1005	Respite (Individual)
T1005 HQ	Respite (Group of 2)
S5151	Respite Daily (Individual)

S5151 HQ	Respite Daily (Group of 2)
T1002	Skilled Nursing
T1019	Personal Care
T2027 HA	Child Habilitation 0-12
T2027	Child Habilitation 13-17
S5135	Companion Individual
S5135 TT	Companion (Group up to 3)
T1005	Respite (Individual)
T1005 HQ	Respite (Group of 2)
S5151	Respite Daily (Individual)
S5151 HQ	Respite Daily (Group of 2)
T1002	Skilled Nursing

Provider Organization Role

All HCBS provider organizations who offer personal care services listed above will be required to utilize the CareBridge EVV system or, if an exception has been approved, actively work with CareBridge to integrate with your organization's existing EVV system.

Provider organization administrators should:

1. Attend training sessions.
2. Utilize CareBridge's online resource library.
3. Begin using the EVV system as early as possible.

Following these steps are crucial to your EVV success!

Sign Up for Training

Please have your organization staff visit <https://www.carebridgehealth.com/trainingwyevv> to register for one of the virtual live sessions that will be hosted by CareBridge. Alternatively, they can view recorded training videos and other materials in the online resource library. The online library can be accessed 24/7 at the following link: <http://resources.carebridgehealth.com/evv>

Scheduling Appointments

WDH would like to make provider organizations aware that CareBridge EVV has the ability to schedule participant appointments and assign caregivers which help your organization keep track of caregivers and ensure participants are receiving the services they need at the time they need them. This functionality is offered as an additional value to provider organizations and is not part of the federal requirements. Use of the scheduling functionality is up to each provider organization but is useful in ensuring your business is using best practice and can support the organization's ability to verify that participants are being served as expected.

The Wyoming Department of Health (WDH) and CareBridge are committed to helping WY organizations enrolled to provide personal care waiver prepare for this change and feel confident using this new technology.

Have Questions?

For additional information or to learn more, contact CareBridge by email or phone:

Website: <http://resources.carebridgehealth.com/evv>

Email: wyevv@carebridgehealth.com

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