

Home and Community Based Services



The Wyoming Department of Health (WDH) would like to provide clarifications around the recent implementation of geo-fencing functionality within the CareBridge EVV system and the additional required reporting fields for providers using 3rd party EVV vendors. Geo-fencing functionality successfully went live within the CareBridge EVV system, January 1, 2024.

What is Geo-fencing?

Geo-fencing is the creation of a digital radius around an authorized service location, that when a caretaker clocks-in or clocks-out outside the established radius (for WDH it is ½ mile), the system will trigger a flag which will require the caretaker to select a reason code for why they are a ½ mile or more away from a member's authorized service location. This functionality will not prevent services from being rendered by caretakers, nor should it significantly impact daily activities. Geo-fencing is strictly to ensure that the place where the caretaker clocks-in or out aligns with the location that is already on file as a member's authorized service location. The Centers for Medicare and Medicaid Services (CMS) highly recommends the implementation of this functionality within State's EVV systems to monitor for potential fraudulent activity.

Medicaid members will have one primary service location which can only be updated through the Wyoming Eligibility System (WES). However, members are allowed to have an unlimited number of secondary service locations for purposes of EVV. More information is provided within training resources located on the CareBridge website:
<https://www.carebridgehealth.com/wyevv>

Geo-fencing Clarifications

WDH would like to emphasize that geo-fencing functionality **will not**:

- Track Medicaid member locations, only authorized primary or secondary service location addresses
- Track caretaker movements, only a single coordinate is collected upon clock-in and clock-out
- Prevent Medicaid members from receiving services from locations that are not recorded as authorized service locations
- Prevent caretakers from rendering services at any location
- Prevent Medicaid members from leaving their homes or authorized service locations
- Disallow Medicaid members from having more than one authorized service location

3rd Party EVV System Users

For provider organizations using 3rd party EVV systems, inbound visit data to CareBridge without the appropriate geo-fencing information is currently generating warnings, but starting April 1, 2024, this will result in prebilling alerts that will block claims. Please contact your EVV vendor to initiate the process of implementing the geo-fencing requirements including the establishment of the ½ mile radius indicator, reason codes, and interface changes. The CareBridge team will work closely with any 3rd party vendors to implement the State's geo-fencing requirements. Vendors can contact the CareBridge Integration Team by calling 1 (844) 920-0989 or emailing evvintegrationsupport@carebridgehealth.com

Additional Questions?

Please contact the CareBridge Support Center 1 (855) 912-3301 or email wyevv@carebridgehealth.com



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