

Electronic Visit Verification Announcement



PLEASE FOLLOW THE THREE STEPS IN THE HOME HEALTH PROVIDERS CHECKLIST BELOW TO AVOID PAYMENT DELAYS.

Please note that you must complete these enrollment tasks specifically for home health EVEN IF YOU ARE CURRENTLY ENROLLED WITH CAREBRIDGE for services associated with the Comprehensive, Supports, or Community Choices Waiver Programs.

HOME HEALTH EVV GOES LIVE DECEMBER 18th

The Wyoming Department of Health (WDH) is pleased to announce its continued partnership with CareBridge as their Data Aggregation solution, ensuring WDH and the Home Health provider community complies with the *21st Century Cures Act*. CareBridge's Data Aggregation solution will focus on collecting and reporting EVV compliant data for all required Home Health services beginning **December 18, 2023**. WDH would like to acknowledge this as the new date from what was previously communicated. Through this partnership, Home Health providers will be able to leverage, at no cost, CareBridge's EVV solution to capture electronically validated visits.

The WDH expects Home Health providers to begin using EVV to submit electronically validated visits and generate claims **no later than January 1, 2024**. Home Health providers are strongly encouraged to begin using EVV as soon as it's available on December 18, 2023 to allow time to prepare for this change.

Over the next few weeks, CareBridge will be supporting WDH in the efforts to prepare providers to successfully use EVV beginning December 18, 2023.

Providers who perform any of the following Home Health services will be required to use EVV:

| Revenue Code | Revenue Code Description |
|---------------------|--|
| 0421 | Physical Therapy |
| 0431 | Occupational Therapy |
| 0441 | Speech Therapy |
| 0550 | Skilled Nursing - General Classification |
| 0551 | Skilled Nursing |
| 0561 | Medical Social Worker |
| 0570 | Home Health Aide - General Class |

| | |
|------|--|
| 0571 | Home Health Aide |
| 0579 | Personal Care Attendant when billed with T1019 |

What's Next?

WDH expects all contracted Home Health provider agencies to either utilize the CareBridge EVV solution at no cost to providers, or to successfully integrate your chosen EVV solution with CareBridge. The requirements for a compliant EVV system are outlined in the *21st Century Cures Act*, a federal law that requires all states to implement EVV.

HOME HEALTH PROVIDERS CHECKLIST

Home Health providers must take *immediate* action, including communicating their chosen EVV vendor, confirming and identifying integration dependencies, and completing training. Please be prepared to complete the following steps:

1. **EVV Provider Setup and Vendor Selection:**

- All providers must complete the [EVV Provider Set Up & Access Form](#) to inform CareBridge of what EVV Vendor your agency plans to use, as well as to identify the appropriate billing contact for your office.

2. **Agency Integration:**

This step is not required if you are using CareBridge as your EVV solution.

- If your agency will be using an EVV vendor *other* than CareBridge, it's critical to share the following link with your EVV vendor as soon as possible: [Third-Party EVV Vendor Intake Form](#)
- **Important:** It can take up to eight weeks to complete the integration process with CareBridge, so it's important to have your vendor start this process immediately.

3. **Training for Providers:**

- You can access the training calendar to register for live training sessions at the following link: <https://www.carebridgehealth.com/trainingwyevv>
- You can also view recorded training videos and other materials in CareBridge's online resource library. The online library can be accessed 24/7 at the following link: <http://resourcelibrary.carebridgehealth.com/wyevv>

ALL PROVIDER AGENCIES MUST:

1. **Promptly read and act on any communication from WDH pertaining to EVV.**
2. **Begin using EVV as soon as possible.**
 - **CareBridge Users:**
 - Register for and attend CareBridge-hosted training sessions or use the CareBridge online resource library to learn how to use EVV.
 - **Providers using other EVV Vendors:**
 - Communicate with your EVV vendor the need for them to complete the CareBridge [Third-Party EVV Vendor Intake Form](#) to begin the integration process with CareBridge and use the CareBridge online resource library to learn more about the integration process.
3. **Train your caregivers on how to use EVV to document visits.**

USE EVV TO AVOID PAYMENT DELAYS

We encourage you to begin using EVV as soon as it's available on December 18, 2023 to allow time to prepare for this change. CareBridge will continue to support WDH in efforts to prepare providers to successfully use EVV.

You can avoid payment delays by using CareBridge EVV early, or by confirming your approved EVV vendor has completed the integration process with CareBridge and is ready to submit EVV visits to the CareBridge EVV solution.

Want More Information?

Provider agencies must begin utilizing EVV to document visits for required services by January 1, 2024. This will require all claims with dates of service on or after January 1, 2024 to be generated through the CareBridge EVV solution, or they will be denied, causing payments to be delayed. You can prevent this by attending training or confirming your EVV vendor has completed the integration process with CareBridge and that all the required steps have been taken.

For more information on CareBridge, EVV, and the *21st Century Cures Act* or specific details Wyoming Home Health providers must stay current on, please visit CareBridge's website: <https://www.carebridgehealth.com/wyevv>



Wyoming Department of Health

Wyoming
Department
of Health

Update your subscriptions, modify your password or email address, or stop subscriptions at any time on your [Subscriber Preferences Page](#). You will need to use your email address to log in. If you have questions or problems with the subscription service, please visit subscriberhelp.govdelivery.com.
