

Home and Community Based Services

Good morning!

Electronic Visit Verification (EVV) in Wyoming will be live in a few short weeks! Here is the latest EVV communication intended to keep you up-to-date as we move into the go-live stage.

Register for Training

CareBridge will soon be hosting several live virtual training sessions that will be available online. We encourage you to attend. Training sessions will begin in mid-December and will run through January. The initial orientation session will last approximately two hours with the following modules lasting approximately 45 minutes each. Please visit the following link to register for the live sessions: <https://www.carebridgehealth.com/trainingwyevv>

They also offer recorded training videos and other materials in the online resource library <http://resources.carebridgehealth.com/evv>.

Go Live Date

The CareBridge EVV system is expected to be available for use in December 2021. We welcome you to begin using EVV for visits and claims as early as possible to familiarize yourself with the system before the claims denial date.

Use EVV to Avoid Payment Delays

Claims must be generated through CareBridge by February 28, 2022, in order to be paid. As a reminder, the *21st Century Cures Act* requires that all Home and Community Based Services (HCBS) provider organizations who offer the listed services below must utilize EVV to document those visits.

CCW Service Code	CCW Service Name	DD Service Code(s)	DD Service name
S5125	Personal Support	T1019	Personal Care
T1004	Home Health Aid	T2027(HA)	Child Habilitation (0-12, 13-17)
T1002	Skilled Nursing (RN)	S5135 (TT)	Companion (Individual, Group)
T1003	Skilled Nursing (LPN)	T1005 (HQ)	Respite (Individual, Group)
S5150	Respite (In-Home, CNA)	S5151 (HQ)	Respite Daily (Individual, Group)
		T1002	Skilled Nursing

Claims that are not generated through the CareBridge EVV system after February 28, 2022 will be denied causing payments to be delayed.

The Wyoming Department of Health (WDH) and CareBridge are committed to helping all HCBS providers in the state prepare for this change and familiarize themselves in the use of this new technology.

Provider Organization Role

WDH expects all HCBS provider organizations who offer personal care services to utilize the CareBridge EVV system or, if an exception has been approved, actively work with CareBridge to successfully integrate with your organization's chosen EVV system.

In advance of the claim's denial date, provider organization administrators should:

1. Attend training sessions.
2. Utilize CareBridge's online resource library.
3. Train your direct support staff on how to use EVV to document visits.

These three steps are the keys to your organization having success using EVV.

Appointment Scheduling

WDH would like to make provider organizations aware that CareBridge EVV has the ability to schedule participant appointments and assign direct support staff which help your organization keep track of caregivers and ensure participants are receiving the services they need at the time they need them. This functionality is offered as an additional value to provider organizations and is not part of the federal requirements. Use of the scheduling functionality is up to each provider organization but is useful in ensuring your business is using best practice and can support the organization's ability to verify that participants are being served as expected.

Have Questions?

For additional information or to learn more, contact CareBridge by email or phone:

Website: <http://resources.carebridgehealth.com/evv>

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