

Home and Community Based Services

Good morning,

The launch of Electronic Visit Verification (EVV) in Wyoming is coming soon! By now you may have received several communications regarding EVV, and we want to keep you up to date regarding what to expect in the coming weeks.

Register for Training

CareBridge will be hosting several live virtual training sessions online that we encourage all providers to attend. They also offer recorded training videos and other materials in the online resource library located at: [\[http://resources.carebridgehealth.com/evv\]](http://resources.carebridgehealth.com/evv). The online library is available 24 hours a day, 7 days a week.

Live training sessions will begin in December and will run into January. The initial orientation session will last approximately two hours with the following modules lasting approximately 45 minutes each. Please visit the following link to register for the live sessions: <https://www.carebridgehealth.com/trainingwyevv>

Begin Using EVV in December

The CareBridge EVV system will be available for use in December 2021. Please begin using EVV as early as possible to familiarize yourself with the system before the claims denial cut-off date.

Claims Denial Starts March 1

All provider organizations who provide any of the following services must utilize EVV to document visits and submit claims effective March 1, 2022 or your claims will be denied, causing payments to be delayed.

CCW Service Code	CCW Service Name	DD Service Code(s)	DD Service name
S5125	Personal Support	T1019	Personal Care
T1004	Home Health Aid	T2027(HA)	Child Habilitation (0-12, 13-17)
T1002	Skilled Nursing (RN)	S5135 (TT)	Companion (Individual, Group)
T1003	Skilled Nursing (LPN)	T1005 (HQ)	Respite (Individual, Group)
S5150	Respite (In-Home, CNA)	S5151 (HQ)	Respite Daily (Individual, Group)
		T1002	Skilled Nursing

Provider Organization Role

WDH expects all HCBS provider organizations who offer the above listed services to utilize the CareBridge EVV system or, if an exception has been approved, actively work with CareBridge to successfully integrate with your organization's chosen EVV system.

In advance of the claim's denial date, provider organization administrators should:

1. Attend training sessions.
2. Utilize CareBridge's online resource library.
3. Train your Direct Support staff on how to use EVV to document visits.

These three steps are the keys to your organization having success using EVV.

Scheduling Appointments

Additionally, provider organizations should be aware that CareBridge EVV has the ability to schedule participant appointments and assign direct support staff which help your organization keep track of direct support staff and ensure participants are receiving the services they need at the time they need them. This functionality is offered as an additional value to provider organizations and is not part of the federal requirements. Use of the scheduling functionality is not required but can be useful in ensuring your business is using best practices and can support the organization's ability to verify that participants are being served as expected.

Are you willing to be first in line to use EVV?

CareBridge is looking for a select group of providers to be the first in Wyoming to use CareBridge EVV. If your organization is dedicated to leading and helping others, we invite you to be an EVV Early Adopter. By joining this group, your organization will receive focused attention from CareBridge's trainers and staff and will provide extra feedback to help refine the EVV rollout for other Wyoming organizations. Please contact CareBridge if you're interested in becoming an early adopter at wyevv@carebridgehealth.com.

Have Questions?

For additional information or to learn more, contact CareBridge by email or phone:

Website: <http://resources.carebridgehealth.com/evv>

Email: wyevv@carebridgehealth.com

Phone: (855) 912-3301



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