



Electronic Visit Verification (EVV) Wyoming Integration Testing Process Guide - Vendor Submitted ICNs



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The purpose of this document is to assist Third Party EVV Vendors who would like to supply invoice numbers to CareBridge to be included on 837 files generated by CareBridge. ICNs are ways to uniquely identify claims or claim lines on 837 files and enables vendors and/or providers to automatically post information received on 835s to their AR systems. Claim Level ICNs are included on the CLM01 Patient Control Number in the 837; Claim Line ICNs are included as a REF\*6R Line Item Control Number

For this functionality to be enabled for a Vendor, they must complete configuration and test cases outlined below. The reason for this is to ensure that the vendor is submitting values in these fields in such a way that claims can be generated without issues. Vendors who are unable to follow the required logic will not be permitted to send ICNs from their system. CareBridge will generate ICN values within our system to ensure that there are no delays to claim generation or payment. This document is intended for Technical Teams who will be implementing the required ICN logic to conform to the CareBridge ICN specification.

In Wyoming, all claims generated by CareBridge for third-party vendors will be rolled into multiline claims per week where a week is defined as running from Sunday-Saturday. Vendor submitted Claim Level ICNs will need to be aligned with that billing period. Claim line ICNs will be unique for each date of service. Vendors will be configured to send ICNs to CareBridge at either the claim level or both claim level and line level and must complete separate testing suites depending on which level they were configured.

#### Before you get started

In order to initiate the testing process, you will need to complete the following steps:

- Complete the standard testing process (see Testing Process Guide).
  - ICN Test Cases should be completed with a different member and authorization than was used to complete the standard testing process.
- Review the Vendor ICN Specification and confirm that your system will be able to meet these specs
- Complete the ICN specific Vendor Intake Form (<u>available here</u>) here to communicate any specific ICN related configurations.
- If Vendor specific configurations (such as ICN reuse) are required, these configurations should be enabled prior to initiating the testing process to ensure alignment between testing and production environments.



## **ICN** Configurations

Configuration	Description	Options	Use Case
Claim Level or Claim + Line Level Invoice Numbers	CareBridge is able to accept ICNs from vendors at either the claim level or Claim Line level. Claim Level ICNs utilize a single ICN for an entire claim. Claim line ICNs utilize an ICN for each claim line.	1) Claim Level 2) Claim Level + Line Level	Claim Level ICN – Match appointments sent to CareBridge with Patient Control Number on 835 Line Level ICN – Match appointments sent to CareBridge with Line Item Control Numbers on 835
Reuse ICNs	By default, CareBridge expects a unique ICN for each provider/member/authorization/payer/care giver/billing period; however, it is possible for vendors to be configured to use the same ICN for multiple billing periods.	Enable ICN Reuse: Y/N	The same ICN will be used for multiple billing periods as defined by CareBridge. For example, vendor system uses the same ICN values for multiple weeks within a given month.
Default Second ICN field	By default, if a visit crosses midnight, and a second ICN is not included, CareBridge will trigger an error. It is possible to turn on functionality to assume that the second ICN field if omitted, should mirror the first). This should only be used if the same ICN is used for a member regardless of the date or billing period.	Default Second ICN: Y/N	The same ICN will be used for a particular member/authorization for every billing period and vendor system is unable to generate an additional ICN on overnight visits.

## General Testing Information

- ICN Test Cases should be completed with the specific authorization and member data provider for ICN testing.
- Vendors should complete the Integration Testing Checklist throughout the course of testing.
  - Checklist can be found in Appendix A.
- Once testing has been completed, please email the completed testing checklist (in Appendix A) to CareBridge for validation.

## evvintegration@carebridgehealth.com

 Once CareBridge has reviewed testing results/checklist and has determined that the requirements of the Technical Specifications have been met CareBridge will enable the vendor and associated agencies to submit EVV visit data with ICNs in the production environment. Prior to successful completion of this testing guide, vendor submitted ICNs will not be enabled and CareBridge will generate ICNs for any claimed visits.



- Note: specific times provided in test cases are given in Local time (US/Mountain); however, as stated in the technical specification, DateTimes in the inbound data files must be converted to UTC.
- For a Test Case to pass, all Sub-Test Cases must be successfully passed.
- If visits are received that do not conform to the logic as described within the ICN specification, prebilling validation alerts will be triggered (e.g. if multiple distinct claim ICNs are received for the same member, authorization, provider, payer, and billing period, a conflicting ICN error will be generated).
- Once ICNs are enabled in production, if there is a significant volume of visits unable to be billed due to ICN related prebilling errors, CareBridge may choose to disable Vendor submitted ICNs in order to ensure that providers' claims are able to be billed. These fields are optional and claim generation can be successfully completed by CareBridge without using vendor submitted ICNs.
- Instructions in orange only apply to vendors using both Claim Level and Line level ICNs. They will also need to follow all instructions for claim level ICNs.
- CareBridge will provide you with test data to use for test cases. Please refer to the table below which lists the procedure codes that should be used with each test case, depending on whether your provider agencies will be sending data for Personal Care (PCS) procedure codes, Home Health (HH) procedure codes, or both.

	Auths to use - HH Only	Auths to use - PCS and HH	Auths to use - PCS Only
Test Case 1 – Submit a Visit with an ICN	0579	0579	S5125
Test Case 2 – Submit Multiple Visits on the Same Day	0579	0579	S5125
Test Case 3 – Submit an Overnight Visit with a Split ICN	0579	0579	S5125
Test Case 4 – Submit Multiple Visits on the Same Day with Overnight Visits	0579	0579	S5125
Test Case 5 – Submit Visit that Adjusts a Previously Paid Claim	0579	0579	S5125
Test Case 6 – Submit a Visit with a Different Caregiver	0579	0579	S5125
Test Case 7 - Submit an Overnight Visit without a Split ICN	0551	0551	T1002



# Claim Level ICN Testing Reference Calendar

Oct-24										
Sun	Mon	Tues	Wed	Thurs	Fri	Sat				
		1	2			4 5				
				Test Case 1 - 9am - 11 am						
				ApptID 10						
				Field 101 = 1000						
				Test Case 5 - 1pm - 3 pm						
				ApptID 18						
	7	0		Field 101 = 1000		11 12				
6		8		10		11 12				
		Test Case 2a - 9am - 11 am	Test Case 2b - 9am - 11 am							
			Appt ID 13							
		Field 101 = 1001	Field 101 = 1001							
		Test Case 2a - 1pm - 3 pm								
		Appt ID 12								
		Field 101 = 1001								
13	14	15	16	17	18	19				
						Test Case 3 - 9pm - 11:59 pm				
						10/19/2024				
						Appt ID 14				
20	21	22	23	24	25	Field 101 = 1002 26				
Z0 Test Case 3 - 12am - 11:00 am	21	22	23	24	25	Test Case 7 - 9pm 10/26/2024 -				
10/20/2024		Test Case 6 - 9am - 11 am				11:00 am 10/27/2024				
Appt ID 14		ApptID 19				Appt ID 20				
Field 102 = 1003		Field 101 = 1003				Field 101 = 1004				
27	28	29	30	31	1	2				
Test Case 7 - 9pm 10/26/2024 -	20	20			•					
11:00 am 10/27/2024						Test Case 4b - 9pm - 11 am				
Appt ID 20				Appt ID 16		Appt ID 17				
Field 102 = NULL				Field 101 = 1005   Field 102 = 1006		Field 101 = 1006				
3	4									

Indicates Visits that span midnight

Indicates November Dates

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# Claim + Claim Line Level ICN Testing Reference Calendar

Oct-24										
Sun	Mon	Tues	Wed	Thurs	F	ri	Sat			
		1	2			4				
				Test Case 1 - 9am - 11 am						
				ApptID 10						
				Field 101 = 1000						
				Field 103 = 2000						
				Test Case 5 - 1pm - 3 pm						
				ApptID 18						
				Field 101 = 1000						
				Field 103 = 2000						
6	7	8	9	10		11				
		Test Case 2a - 9am - 11 am	Test Case 2b - 9am - 11 am							
		Appt ID 11	Appt ID 13							
		Field 101 = 1001	Field 101 = 1001							
		Field 103 = 2001	Field 103 = 2002							
		Test Case 2a - 1pm - 3 pm								
		Appt ID 12								
		Field 101 = 1001								
		Field 103 = 2001								
13	14	15	16	17	1	.8				
							Test Case 3 - 9pm - 11:59 pr			
							10/19/2024			
							Appt ID 14			
							Field 101 = 1002			
							Field 103 = 2003			
20	21	22	23	24	2	5				
t Case 3 - 12am - 11:00 am		Test Case 6 - 9am - 11 am					Test Case 7 - 9pm 10/26/202			
20/2024							11:00 am 10/27/2024			
t ID 14		ApptID 19					Appt ID 20			
d 102 = 1003		Field 101 = 1003					Field 101 = 1004			
d 103 = 2004		Field 103 = 2010					Field 103 = 2011			
27	28	29	30	31	1	1				
: Case 7 - 9pm 10/26/2024 -				Test Case 4a - 9pm	- 11 am	Test	Case 4b - 9pm - 11 am			
00 am 10/27/2024				Appt ID 16			Appt ID 17			
ot ID 20							= 1006   Field 102 = NULL			
d 102 = NULL						B = 2006   Field 104 = 2007				
ld 104 = NULL				1 ieiu 103 - 2003   Fielu	104 - 2000	rieu 103	- 2000   1 ieiu 104 - 2007			
3	4									

Indicates Visits that span midnight

Indicates November Dates

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## Test Case 1 – Submit a Visit with an ICN

#### Purpose

To ensure that vendors can successfully submit ICNs for completed visits submitted to CareBridge for claim generation.

#### **Test Prerequisites**

• Standard Test Cases Complete

#### Test Data Requirements

- ApptStartDateTime must be 9:00 am US/Mountain on October 3, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on October 3, 2024.
- CheckInDateTime must be 9:00 am US/Mountain on October 3, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on October 3, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated.

## If using Line ICNs:

• Field 103 must be populated with a unique value.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

## Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

## Expected Outcome

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101
  - o If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103

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## Test Case 2 – Submit Multiple Visits

Test Case 2a – Submit Multiple Visits on the Same Day

#### Purpose

Visits that occur on the same day, for the same provider, member, service, and modifiers will be included as a single claim with a single Claim Level ICN or Claim + Line Level ICN.

This test demonstrates that vendors are able to submit the same Claim Level ICN or Claim + Line Level ICN for multiple visits on the same day.

## Test Prerequisites

• Test Case 1 must be complete

## Test Data Requirements

Visit 1

- ApptStartDateTime must be 9:00 am US/Mountain on October 08, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on October 08, 2024.
- CheckInDateTime must be 9:00 am US/Mountain on October 08, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on October 08, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated.

If using Line ICNs:

• Field 103 must be populated.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

Visit 2

- ApptStartDateTime must be 1:00 pm US/Mountain on October 8, 2024.
- ApptEndDateTime must be 3:00 pm US/Mountain on October 8, 2024.
- CheckInDateTime must be 1:00 pm US/Mountain on October 8, 2024.
- CheckOutDateTime must be 3:00 pm US/Mountain on October 8, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must match the value of Field 101 in Visit 1

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### If using Line ICNs:

• Field 103 must match the value of Field 103 in Visit 1.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

#### Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptIDs until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for those ApptIDs.

## Expected Outcome (Vendor)

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptIDs sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - o Claim1\_InvoiceNumber should match the ICN used in field 101 for both visits
  - o If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103 for both visits

## Test Case 2b – Submit Visits on Different Days in the Same Week

#### Purpose

For weekly billing, visits that occur on different days within the same week, for the same provider, member, and authorization will be rolled up into a single claim with a single Claim Level ICN. Each date of service within that week would have a distinct Line Level ICN.

This test demonstrates that vendors are able to submit the same Claim Level ICN for multiple visits in the same week.

Test Prerequisites

- Test Case 2a must be complete
  - o The visit for Test Case 2b will be included on the same claim as the visit from Test Case 2a

#### Test Data Requirements

- ApptStartDateTime must be 9:00 am US/Mountain on October 9, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on October 9, 2024.
- CheckInDateTime must be 9:00 am US/Mountain on October 9, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on October 9, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"

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- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated with the same value that was used in Test Case 2a If using Line ICNs:
- Field 103 must be populated with a unique value

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

#### Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

#### Expected Visit Outcome

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101
  - o If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103



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# Test Case 3 – Submit an Overnight Visit with a Split Claim Level ICN

#### Purpose

If a visit crosses midnight, distinct claim level ICNs must be provided for the component of the visit that occurs within each day.

**Test Prerequisites** 

• Test Case 2 must be complete

## Test Data Requirements

- ApptStartDateTime must be 9:00 pm US/Mountain on October 19, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on October 20, 2024.
- CheckInDateTime must be 9:00 pm US/Mountain on October 19, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on October 20, 2024.
- CheckinMethod should be E, I, or M .
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated.
- Field 102 must be populated with a different value than field 101. If using Line ICNs:
- Field 103 must be populated with a unique value.
- Field 104 must be populated with a different value than field 103.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

## Expected Outcome (Vendor)

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101
  - Claim2\_InvoiceNumber should match the ICN used in field 102
  - If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103

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 $\circ$   $\:$  If using Line ICNs, Line2\_InvoiceNumber should match the ICN used in field 104  $\:$ 



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## Test Case 4 – Combination of Split Visits with Other Visits

## Test Case 4a – Split Claim Across Months

#### Purpose

If a visit crosses midnight across months, regardless of whether it splits across weekly billing periods, distinct claim level ICNs must be provided for the component of the visit that occurs within each billing month. Visits that have claims split across months will still be rolled up with other visits on either side of the month partition.

In the example below, any components of visits for the same provider, member, and authorization that occur between 12:00 am October 27, 2024 – 11:59 pm October 31, 2024, will be rolled into a single claim and any components of visits that occur between 12:00 am November 1, 2024 and 11:59 pm November 2, 2024 will be rolled into a different claim.

#### Test Prerequisites

• Test Case 3 must be complete

## Test Data Requirements

## Visit 1

- ApptStartDateTime must be 9:00 pm US/Mountain on October 31, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on November 1, 2024.
- CheckInDateTime must be 9:00 pm US/Mountain on October 31, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on November 1, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated
- Field 102 must be populated with a different value than field 101.

If using Line ICNs:

- Field 103 must be populated
- Field 104 must be populated with a different value than field 103.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

#### Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

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#### Expected Outcome (Vendor)

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101
  - Claim2\_InvoiceNumber should match the ICN used in field 102
  - If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103
  - o If using Line ICNs, Line2\_InvoiceNumber should match the ICN used in field 104

## Test Case 4b – Submit an Overnight Visit with a Non-Split Claim Level ICN

#### Purpose

If a visit crosses midnight within a single billing period, only 1 claim level ICN should be provided. This visit will be claimed together with other visits in the same billing period.

#### **Test Prerequisites**

• Test Case 4a must be complete

## Test Data Requirements

- ApptStartDateTime must be 9:00 pm US/Mountain on November 1, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on November 2, 2024.
- CheckInDateTime must be 9:00 pm US/Mountain on November 1, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on November 2, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated with the same value that was used in Field 102 in Test Case 4a.
- Field 102 must be null

If using Line ICNs:

- Field 103 must be populated with the same value used in Field 104 in Test Case 4a.
- Field 104 must be populated with a unique value

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

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#### Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.

4. The following day, vendor should review the Appointment Status Report for that ApptID.

#### Expected Outcome (Vendor)

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - $\circ$  Claim1\_InvoiceNumber should match the ICN used in field 101
  - $\circ$  If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103
  - o If using Line ICNs, Line2\_InvoiceNumber should match the ICN used in field 104
  - If using Line ICNs, Line2\_InvoiceNumber should match the ICN used in field 104



## Test Case 5 – Submit Visit that Adjusts a Previously Paid Claim

#### Purpose

If a visit occurs during a day, but is not included as part of the initial claim for the day when the claim is generated (e.g. if that visit had unresolved pre-billing rejections or that visit was not transmitted to CareBridge until after the claim was submitted), then the original claim must be corrected.

After the original claim reaches a terminal status, that claim can be modified by submitting visits with the same ICN as was used for the original claim. As an alternative, that claim can be modified by submitting all visits in the billing period with a new ICN for the corrected claim.

**Test Prerequisites** 

- Test Case 1 should be complete
- The claim for Test Case 1 should be in a terminal status.

## Test Data Requirements

- ApptID should be distinct from Test Case 1
- ApptStartDateTime must be 1:00 pm US/Mountain on October 3, 2024.
- ApptEndDateTime must be 3:00 pm US/Mountain on October 3, 2024.
- CheckInDateTime must be 1:00 pm US/Mountain on October 3, 2024.
- CheckOutDateTime must be 3:00 pm US/Mountain on October 3, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must match the value used in Field 101 for Test Case 1

## If using Line ICNs:

• Field 103 must match the value used in Field 103 for Test Case 1

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

## Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

## Expected Outcome

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.

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- BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
- BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
- Claim1\_InvoiceNumber should match the ICN used in field 101
- $\circ~$  If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103  $\,$



## CAREBRIDGE

## Test Case 6 – Submit a Visit with a Different Caregiver

#### Purpose

To ensure that vendors understand that distinct caregivers for same member, procedure code /modifiers, and billing period will be included on the same claim. The value included in field 101 should match other visits on the same day for the same member, authorization, and provider.

#### **Test Prerequisites**

• Test Case 3 Complete

## Test Data Requirements

- ApptStartDateTime must be 9:00 am US/Mountain on October 22, 2024.
- ApptEndDateTime must be 11:00 am US/Mountain on October 22, 2024.
- CheckInDateTime must be 9:00 am US/Mountain on October 22, 2024.
- CheckOutDateTime must be 11:00 am US/Mountain on October 22, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- CaregiverID must be a different value from CaregiverID used in Test Case 3
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0579.
- If completing testing for PCS data only, ServiceCode must be S5125.
- Field 101 must be populated with the same value that was used in field 102 for Test Case 3. If using Line ICNs:
- Field 103 must be populated with a unique value.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

## Expected Outcome

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101
  - o If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103

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## CAREBRIDGE

## Test Case 7 – Submit an Overnight Visit without a Split ICN

#### Purpose

If an overnight visit crosses billing periods for visits with procedure codes that have unit types that are not duration based (e.g., Per Visit or Per Diem), a single claim level must be provided for the visit. Additional details regarding procedure code unit types are available in the Integration Guide. This test case is only required for Vendors completing ICN testing for HH.

#### Test Prerequisites

• Test Case 6 must be complete

## Test Data Requirements

- ApptStartDateTime must be 9:00 pm local time on October 26, 2024.
- ApptEndDateTime must be 11:00 am local time on October 27, 2024.
- CheckInDateTime must be 9:00 pm local time on October 26, 2024.
- CheckOutDateTime must be 11:00 am local time on October 27, 2024.
- CheckinMethod should be E, I, or M.
- CheckOutMethod must match CheckInMethod.
- ClaimAction must be "N"
- If completing testing for HH Only or PCS and HH, ServiceCode must be 0551.
- If completing testing for PCS data only, ServiceCode must be T1002.
- Field 101 must be populated with a unique value.
- Field 102 must be null.

If using Line ICNs:

- Field 103 must be populated with a unique value.
- Field 104 must be null.

All required fields indicated in the Completed Visit column of the Appointments / Visits Data File Format table must be included.

Action Taken

- 1. Send a visit with ClaimAction "N" to generate a claim.
- 2. Retrieve response file from output folder and confirm that there are no prebilling validation errors that need to be corrected.
- 3. (If needed) Correct and re-send ApptID until all prebilling validation errors are resolved.
- 4. The following day, vendor should review the Appointment Status Report for that ApptID.

## Expected Outcome (Vendor)

- Vendor receives a response file with no prebilling validation errors corresponding to the ApptID sent.
- The following day, Vendor should see that visit in the Appointment Status Report with the following information:
  - HasErrors should be false.
  - BilledUnits should equal the visit duration in minutes divided by the units for the ServiceCode/Modifiers listed in the Integration Specification.
  - BilledAmount should equal the Rate (as provided in the visit file by the vendor) times the billed units.
  - Claim1\_InvoiceNumber should match the ICN used in field 101

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 $\circ$   $\:$  If using Line ICNs, Line1\_InvoiceNumber should match the ICN used in field 103  $\:$ 

## Appendix A

#### ONCE TESTING IS COMPLETE

Vendors should complete the Integration Testing Checklist throughout the course of testing. Once testing has been completed, please email the completed testing checklist to CareBridge for validation <u>evvintegration@carebridgehealth.com</u>. CareBridge will verify that all test cases were successfully passed and provide confirmation that the vendor is able to begin submitting production data. If any test cases had to be omitted due to vendor capabilities, they should provide a rationale for why that test case cannot be complete and (if necessary) a mitigation plan for provider agencies to ensure claims will not be impacted.

#### INTEGRATION TESTING CHECKLIST

Vendor Information		CareBridge Review			
Field Value		Field	Value		
Vendor Name		Date of Final Review	Click or tap to enter a date.		
Development Environment Username		Production Enabled?	Yes 🗌 No 🔲 Comments:		
Production Environment Username		Date Enabled	Click or tap to enter a date.		
Claim Level or Claim + Line Level			Yes 🗌 No 📋 Comments:		

TC#	TC File Name	Tested?		ApptID Used	ClaimNumber(s	ClaimLineICN(s)	Vendor	СВ	Date	Ра	iss?
		Y	Ν	for Test Case	for Test Case	(Only if using Claim Line ICNs)	Tester Initials	Initials	Reviewed	Y	Ν
1											
2											
3											
4											
4											
5											
6											
7											