CAREBRIDGE PROVIDER PORTAL

CAREBRIDGE

IOWA HOME HEALTH VALUE CODE GUIDE

UB-04 Form Locator Box 39-41

Select Home Health Services (HHS) that require Electronic Visit Verification (EVV) services billed on an 837 institutional claim require that the Agency Portal Administrator manage certain elements related to HHS billing within the CareBridge Provider Portal or through a third-party vendor.

CareBridge and third-party users can select/ send a **Value Code** claiming element for members. Providers are responsible for determining when a Value Code is necessary and the appropriate Value Code for the member. Providers must also maintain appropriate documentation in the source system (EHR/EMR) external to CareBridge EVV. CareBridge users can manage Value Codes through Member Details.

CAREBRIDGE EVV USERS

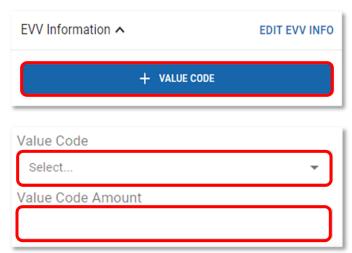
Navigate to the 'Members' page, locate the desired member, and click their name (Figure 1).

Figure 1. Members Page Actions Menu



On the Member Details page scroll down to the EVV Information section and click Edit EVV Info. Click the +VALUE CODE button, up to twenty-four times, to enable selection of a Value Code and Value Code Amount. Click SAVE at the bottom of the page to finalize the selections (Figure 2).

Figure 2. Value Code Selection



THIRD-PARTY EVV USERS

Providers should make sure they have reviewed these changes with their EVV vendor.

Providers using a third-party EVV vendor can include Value Codes and Value Code Amounts, up to twenty-four each, on EVV visit files. Multiple value codes must be separated by a **tilde (~)**. For convenience, we have linked the <u>CareBridge EVV</u> <u>Integration Guide and Technical Specifications</u> for lowa which includes acceptable Value Codes and their descriptions.

Last Updated: 11/26/2024