Attention Providers,

This notification is to inform Providers required to use Electronic Visit Verification (EVV) for Home Health Services (HHS) being billed on an institutional (837i) claim that training materials and configuration options for the changes to Home Health Services 837i Claims are now available. As a reminder, each Iowa HHS provider must set these configuration options no later than **October 1, 2024**.

At the direction of Iowa Medicaid, and in collaboration with Iowa Total Care, Molina Healthcare of Iowa, and Wellpoint Iowa, CareBridge has made enhancements to the claiming process, in response to provider feedback.

Changes to Home Health Services 837i Claim Elements
As previously announced, Iowa Medicaid, Iowa Total Care, Molina Healthcare of Iowa, Wellpoint Iowa, and CareBridge have aligned on changes that will allow providers the flexibility to set static or dynamic values for the following data fields, which were previously pre-populated or not included on claims bill through CareBridge:

- **Attending Provider**
- **Referring Provider**
- **Facility Type Code**
- **Claim Frequency Code for Initial Claims**
- **Patient Status Code**
- **Admission Date/Patient Certification**
- **Condition Codes**
- **Value Code**

Documentation and Training Resources
To assist providers in preparing for these updates, comprehensive training materials and setup options are available on the CareBridge EVV Training & Resource Site as well as directly within the CareBridge EVV Provider portal for <u>all providers</u>. To avoid billing alerts related to this change, all providers must take action within the CareBridge EVV Provider portal prior to **October 1, 2024**.

Getting Set up in the CareBridge EVV Portal
Providers must set up their claim elements in the CareBridge EVV Provider portal. This flexibility allows providers to set static or dynamic values for the claim data fields listed above. For more information on what providers must manage, and which setup options are available, please review the Resource Library links below.

What's Next?
All impacted Home Health provider agencies to begin configuring their claim elements and utilizing the available training and resources. Support and training materials are available using the links below:

Resource Library Home Page: The landing page for the CareBridge Resource Library – here providers have access to the information and resources available for CareBridge and Third-Party EVV users.

CareBridge EVV Iowa State Page: The CareBridge EVV Iowa state page houses training documents and videos for multiple user categories including Agency Caregivers, CCO Caregivers, ICDAC Caregivers, Provider Agencies, Payer Agencies, and Members.

Provider Training Registration: Direct location for on demand training for Provider Agencies.

If you have any questions or need assistance, please do not hesitate to contact the CareBridge Support Center at IAEVV@carebridgehealth.com or your designated Provider Success team.