

CAREBRIDGE PROVIDER PORTAL

IOWA HOME HEALTH CONDITION CODE GUIDE

UB-04 Form Locator Box 18-21



Select Home Health Services (HHS) that require Electronic Visit Verification (EVV) billed on an 837 institutional claim require that the Agency Portal Administrator manage certain elements related to HHS billing within the CareBridge Provider Portal or through a third-party vendor.

Providers are responsible for determining when a **Condition Code** is necessary and the appropriate Condition Code(s) for the member and service. Providers must also maintain appropriate documentation in the source system (*EHR/EMR*), external to CareBridge EVV, related to the patient's condition and the medical necessity for the services provided.

Note: A change to a Condition Code is not considered a material change and will not trigger a corrected/adjusted claim.

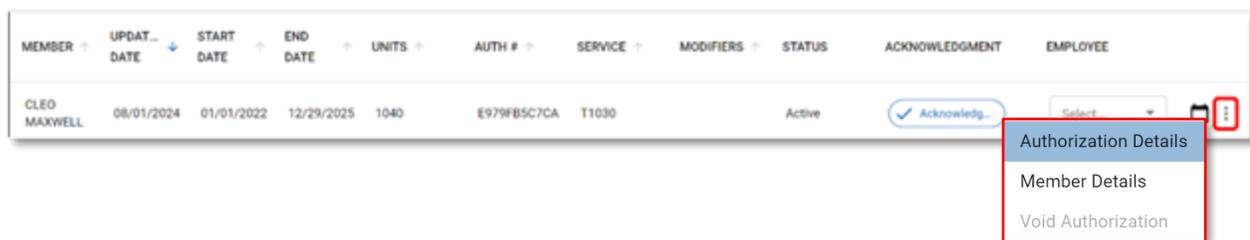
CAREBRIDGE EVV USERS

CareBridge users can manage Condition Codes through *Authorization Details* and *Visit Details*.

AUTHORIZATION DETAILS

Navigate to the '**Authorizations**' page and locate the desired authorization. Click the *Actions* menu (three vertical dots) and select *Authorization Details* (Figure 1).

Figure 1. **Authorizations Page Actions Menu**



On the *Authorization Details* page, click the '*Condition Codes*' button to bring up the Condition Codes pop-up menu. Click '+ Add Condition Code' then select from a prepopulated list provided to CareBridge by our payer partners. Click save to finalize the selection (Figure 2).

Providers can set a date range for a specific Condition Code on the authorization. If a Condition Code is set, unbilled visits for dates of service within the date range will be billed with the selected Condition Code on the claim. If the Condition Code is not set, visits will not be billed with a condition code.

Figure 2. **Authorization Details**

PETER ADAMS
Authorization |
01/01/2022 - 12/29/2025
Status: Active
Acknowledgement: Acknowledged (AMANDA S)

As of 02/29/2024 01:11 PM (current) VIEW IN PAYER PORTAL

Authorization Details ▾
Authorizations Segments ▾
Appointments/Visits ▾
Alerts ▾

Condition Codes
+ ADD CONDITION CODE
Select condition code MM/DD/YYYY MM/DD/YYYY SAVE CANCEL

CONDITION CODES SCHEDULE APPOINTMENT + MANUAL ENTRY CLOSE

VISIT DETAILS

Navigate to the '**Authorizations**' *Visit Details* page, click the pencil icon under the billing card to enable editing. Click '+Condition Code,' then select from a prepopulated list provided to CareBridge by our payer partners. Click save to finalize the selection (Figure 3).

Figure 3. **Billing Card**

Billing
Service Code: 00131 - PHYSICAL THER. ▾
Modifier 1: Select Modifier ▾
Modifier 2: Select Modifier ▾
Modifier 3: Select Modifier ▾
Modifier 4: Select Modifier ▾
Billing Status: None
Unit: None
External Payer Claim Number: None
Service Provider: HEALTHY HOME SVCS ▾
Service Provider NPI: 3230719905
Service Provider Alternate ID:
Primary Diagnosis Code: AD73
Other Diagnosis Code: + DIAGNOSTIC CODE
Condition Code: + CONDITION CODE
Attending Provider: Select Attending Provider ▾
Admission Date: None
Referring Provider: Select Referring Provider ▾
CANCEL SAVE

Providers can set a date range for a specific Condition Code. If a Condition Code is set, unbilled visits for dates of service within the date range will be billed with the selected Condition Code on the claim. If the Condition Code is not set, visits will not be billed with a condition code.

THIRD-PARTY EVV USERS

Providers should make sure they have reviewed and discussed these changes with their EVV vendor.

Providers using a third-party EVV vendor can include Condition Codes on EVV visit files. For convenience, we have linked the [CareBridge EVV Integration Guide and Technical Specifications](#) for Iowa which includes acceptable Condition Codes and their descriptions.