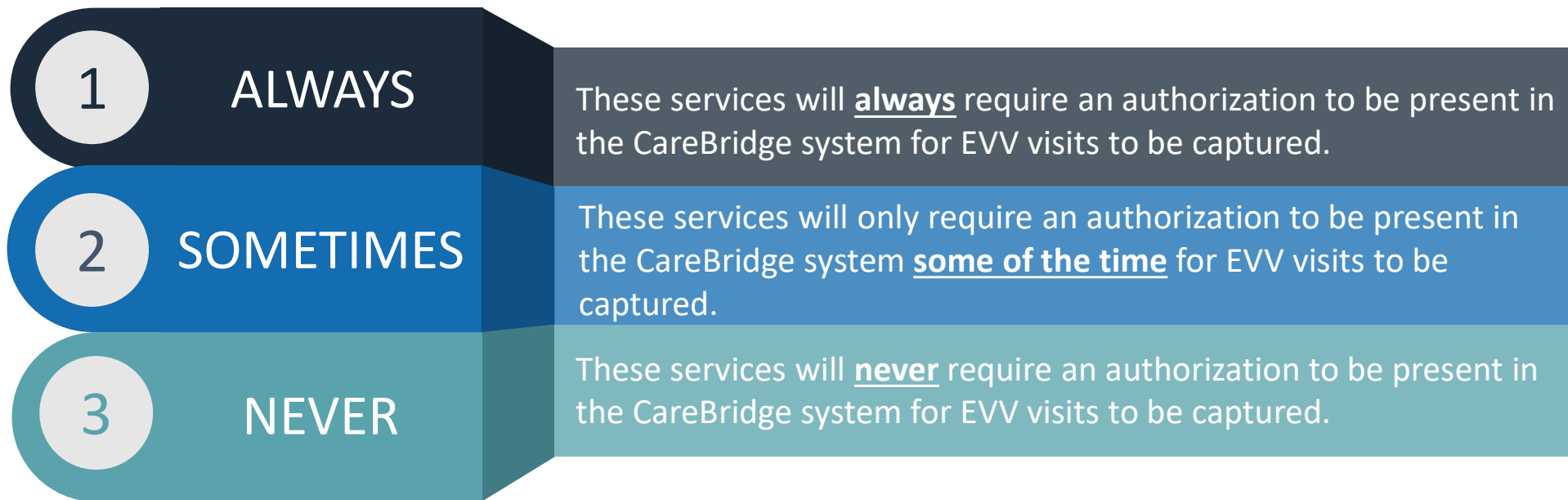


Authorization Issuance Types

For Home Health EVV required services there are **3** different Authorization Issuance Types that Providers and Third-Party EVV vendors should become familiar with.



This presentation is designed to outline the different expectations established by the Health Plans in Iowa for each of the Authorization Issuance Types for both CareBridge Users and Third-Party EVV Users.

Always

When a service is listed as “Always” as the Auth Issuance Type, the Health Plan requires that a valid authorization be present in the CareBridge system before an EVV visit can be captured.

CareBridge User

- Visits for these services **must be** associated to the authorization received by CareBridge from the Health Plan.
 - *If services need to be rendered prior to the authorization being available in the CareBridge system, a manual entry may be necessary after the visit took place.*

IMPORTANT: If a Provider has been issued an authorization and does not see the authorization in the CareBridge system, providers should reach out to their health plan point of contact.

Always

When a service is listed as “Always” as the Auth Issuance Type, the Health Plan requires that a valid authorization be present in the CareBridge system before an EVV visit can be captured.

Third-Party EVV User

- EVV visit data sent to CareBridge for these services **must include** the **correct** authorization number in the ‘AuthRefNumber’ field.
 - This authorization number **must match** to an authorization received by CareBridge from the Health Plan
 - *If the authorization number does not match what the Health Plan sent to CareBridge, an alert will be returned to the Provider / Third-Party EVV vendor in the CareBridge response file.*

IMPORTANT: If a Provider has been issued an authorization and does not see the authorization in the CareBridge system, Providers should reach out to their health plan point of contact.

Sometimes

When a service is listed as “Sometimes” as the Auth Issuance Type, the Health Plan requires that a valid authorization be present in the CareBridge system in some situations before an EVV visit can be captured.

Ex. authorization is required for out-of-network Provider, authorization is not required for initial # visits, etc.

CareBridge User

An authorization for the service **is sent** to CareBridge by the Health Plan:

- Visits for these services **must be** associated to the authorization received by CareBridge from the Health Plan.
 - This authorization number **must match** to an authorization received by CareBridge from the Health Plan.
 - If the ‘AuthRefNumber’ field is blank, CareBridge will attempt to match to an authorization using other provided data elements.

An authorization for the service **is not sent** to CareBridge by the Health Plan:

- Providers must follow the “No Authorization Workflow” as covered in the following training materials:
 - Micro Learning: [CareBridge Provider Portal - No Authorizations](#)
 - Reference Document: [No Authorization Workflow](#)

IMPORTANT: If a Provider has been issued an authorization and does not see the authorization in the CareBridge system, Providers should reach out to their health plan point of contact.

Sometimes

When a service is listed as “Sometimes” as the Auth Issuance Type, the Health Plan requires that a valid authorization be present in the CareBridge system in some situations before an EVV visit can be captured.

Ex. authorization is required for out-of-network Provider, authorization is not required for initial # visits, etc.

Third-Party EVV User

An authorization for the service **is sent** to CareBridge by the Health Plan:

- EVV visit data sent to CareBridge for these services **must include** the **correct** authorization number in the ‘AuthRefNumber’ field.
 - This authorization number **must match** to an authorization received by CareBridge from the Health Plan.
 - If the ‘AuthRefNumber’ field is blank, CareBridge will attempt to match to an authorization using other provided data elements.
 - i. If a match **is found**, the visit will be associated to this authorization number.
 - ii. If a match **is not found** the visit will be treated as if an authorization was not sent to CareBridge by the Health Plan.

An authorization for the service **is not sent** to CareBridge by the Health Plan:

- EVV visit data sent to CareBridge for these services **must be sent** with the ‘AuthRefNumber’ field **blank** (null).
 - If the ‘AuthRefNumber’ field is sent to CareBridge with a value, an alert will be returned to the Provider / Third-Party EVV vendor in the CareBridge response file.

VCR2012 - Visit does not have an associated authorization

IMPORTANT: If a Provider has been issued an authorization and does not see the authorization in the CareBridge system, Providers should reach out to their health plan point of contact.

Never

When a service is listed as “Never” as the Auth Issuance Type, the Health Plan does not require an authorization be present in the CareBridge system for EVV visit to be captured.

CareBridge User

- Providers must follow the “**No Authorization Workflow**” as covered in the following training materials:
 - Micro Learning: [CareBridge Provider Portal - No Authorizations](#)
 - Reference Document: [No Authorization Workflow](#)

Never

When a service is listed as “Never” as the Auth Issuance Type, the Health Plan does not require an authorization be present in the CareBridge system for EVV visit to be captured.

Third-Party EVV User

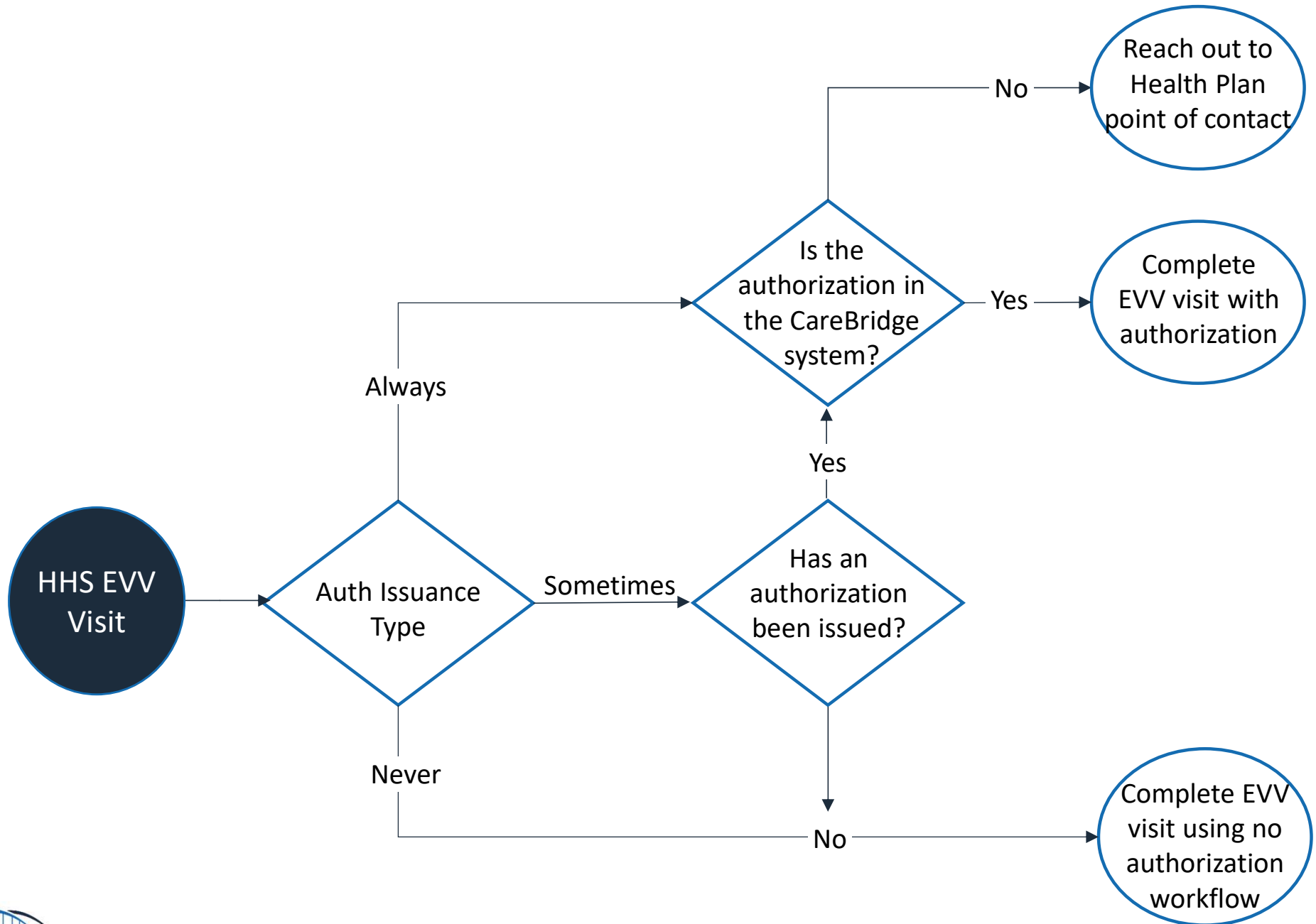
- EVV visit data sent to CareBridge for these services **must be sent** with the ‘AuthRefNumber’ field **blank** (null).
 - If the ‘AuthRefNumber’ field is sent to CareBridge with **any** value, an alert will be returned to the Provider / Third-Party EVV vendor in the CareBridge response file.

VCR2012 - Visit does not have an associated authorization

EVV Required Services

Code	Description	Auth Issuance Type/Expectations		
		AGP	ITC	MHC
S9122	Home Health Aide [waiver]	Always	Always	Always
S9123	Skilled Nursing (RN) [waiver]	Always	Always	Always
S9124	Skilled Nursing (LPN) [waiver]	Always	Always	Always
T1002	Nursing Care, RN, IMMT, home	Always	Always	Always
T1003	Nursing Care, LPN, IMMT, home	Always	Always	Always
T1004	Home Health Aide, IMMT	Always	Always	Always
T1004:U3	Home Health Aide	Always	Always	Always
T1021	Home Health Aide	Always	Always	Always
T1030	Nursing Care, RN, home	Always	Always	Always
T1031	Nursing Care, LPN, home	Always	Always	Always
S9122	Home Health Aide [non-waiver]	Always	Never	Always
S9123	Skilled Nursing (RN) [non-waiver]	Always	Never	Always
S9124	Skilled Nursing (LPN) [non-waiver]	Always	Never	Always
G0151	Physical Therapist (PT), home health setting or hospice	Sometimes	Never	Sometimes
G0152	Occupational Therapist (OT), home health setting or hospice	Sometimes	Never	Sometimes
G0153	Speech Language Pathologist (SLP or ST), home health setting or hospice	Sometimes	Never	Sometimes
G0156	Home Health Aide, home health or hospice setting	Sometimes	Never	Sometimes
G0158	OT Assistant, home health setting or hospice	Sometimes	Never	Sometimes
G0159	PT, home health setting	Sometimes	Never	Sometimes
G0160	OT, home health setting	Sometimes	Never	Sometimes
G0161	SLP, home health setting	Sometimes	Never	Sometimes
G0299	RN Direct Care, home health or hospice setting	Sometimes	Never	Sometimes
G0300	LPN Direct Care, home health setting or hospice	Sometimes	Never	Sometimes

CareBridge User Process



Third-Party User Process

