

TENNESSEE HOME HEALTH PROVIDERS EVV: BILLING FREQUENCY SETUP



With the launch of Tennessee Home Health Providers utilizing the CareBridge EVV solution will need to choose a billing frequency selection prior to exporting claims. Amerigroup Tennessee and UnitedHealthcare Community Plan of Tennessee have elected to offer providers three billing frequency options through CareBridge- **daily, weekly, and monthly**.

Providers who have not yet signed up with CareBridge can select their preferred frequency option via the **Request for Login Information form** (Figure 1). Providers who have already received their login credentials can select or change their frequency selection directly in the CareBridge portal through the settings tab.

Figure 1. Request for Login Information Form

All providers, regardless of user type are required to setup their billing frequency before being able to bill for EVV services. This can be initially selected on the **Request for Login Information form** (Figure 1).

Daily - nightly claim submission

Weekly - Sunday night claim submission for prior billing week (Sun - Sat)

Monthly - claims for the entire month will be held and billed on 1st day of the following month

Send me a copy of my responses

Submit

After billing frequency has been established, providers are able to change this in the CareBridge Provider Portal Settings Tab (Figure 2). Billing frequency changes are **only effective at the start of the following billing cycle**.

Figure 2. Billing Frequency drop down menu

SETTINGS

HOME HEALTH

All Payers

Billing Frequency: Daily

Date to switch to a new frequency: 11/16/2022

Requires billing through EVV starting 01/01/2023

Default: Bill through EVV

Allow billing through EVV

Allow billing externally

You have unsaved changes.

SAVE CHANGES

To gain access to the CareBridge portal, please fill out the [Request for Login Information form](#).

More information is available for Home Health Providers in the [CareBridge EVV Resource Library](#) for Tennessee.