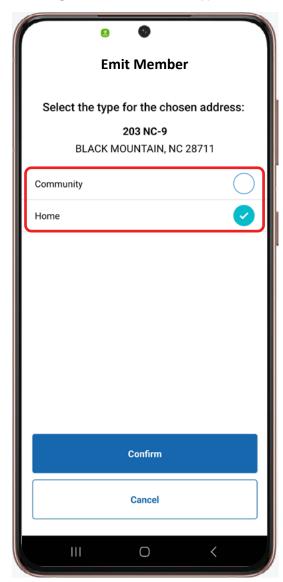
NORTH CAROLINA

APPOINTMENT LOCATION TYPE SELECTION



Figure 1. Select Location Type



Healthy Blue members receiving home health services must have a location type associated with their address.

If an existing address does not have a location type established, or if Healthy Blue submits a new address, caregivers will be prompted to select the location type at check in. This selection will be made once, and going forward the address will be designated as the selected location type. (Figure 1)

When adding a secondary address through the member's details page, provider portal administrators are required to set the location type before saving the new address. (Figure 2) If a provider agency administrator needs to update the location selection attached to an address, please contact CareBridge Support at:

ncevv@carebridgehealth.com.

Figure 2. Provider Portal: Edit Secondary Address

