

NORTH CAROLINA APPOINTMENT LOCATION TYPE SELECTION



Figure 1. [Select Location Type](#)

The screenshot shows a mobile app interface for an "Emit Member". The title is "Emit Member". Below the title, it says "Select the type for the chosen address:". The address is "203 NC-9 BLACK MOUNTAIN, NC 28711". There are two radio button options: "Community" (unselected) and "Home" (selected, indicated by a blue checkmark). A red box highlights the "Community" and "Home" options. At the bottom, there are two buttons: "Confirm" (blue) and "Cancel" (white with blue border).

Healthy Blue members receiving home health services must have a location type associated with their address.

If an existing address does not have a location type established, or if Healthy Blue submits a new address, caregivers will be prompted to select the location type at check in. This selection will be made once, and going forward the address will be designated as the selected location type. (Figure 1)

When adding a secondary address through the member's details page, provider portal administrators are required to set the location type before saving the new address. (Figure 2) If a provider agency administrator needs to update the location selection attached to an address, please contact CareBridge Support at:

ncevv@carebridgehealth.com.

Figure 2. [Provider Portal: Edit Secondary Address](#)

The screenshot shows a web form titled "Edit Secondary Address". It has a close button (X) in the top right corner. The form contains the following fields:

- Street Address Line 1**: "Street address" (Required), with a location pin icon.
- Street Address Line 2 (optional)**: "Apartment, suite, unit, building, floor, etc." (optional), with a location pin icon.
- City**: (Required)
- State**: (Required), with a dropdown arrow.
- Zip Code**: (This field is required)
- Address Type**: (Required), with a dropdown menu showing "Select..." and a dropdown arrow.

At the bottom right, there are two buttons: "CANCEL" and "SAVE" (blue).